



Privacy Policy – CoTrack

(version January 2024)

Purpose

This privacy policy sets out how CoTrack collects, processes and controls your personal data when you interact with CoTrack.

What information do we collect and why?

CoTrack may collect personal data directly from you when you communicate with CoTrack through its website or otherwise. This includes your first and last name, email address, and any other information you provide. CoTrack collects such information only to respond to your queries and provides you with the services you have requested. CoTrack may also use your contact details to inform you about changes to our terms and conditions, as required by law. CoTrack does not use your personal data for marketing purposes. If you consent, CoTrack may also collect your email address to send you newsletters and other marketing messages. You can opt-out of these messages at any time by contacting CoTrack.

When you visit CoTrack's website, CoTrack may also collect information about your browsing behaviour through cookies and similar technologies. Please see our cookie notice for more information.

Who has access to your personal data?

Your personal data is accessed by CoTrack to the extent necessary to provide you with the services you have requested. Except for CoTrack's website provider who assists CoTrack with the administration of its website, CoTrack does not share your personal data with third-party service providers. In addition, CoTrack may share your data with public authorities or other entities as required by law.

How long is your personal data retained?

CoTrack retains your personal data for as long as necessary to provide you with the services you have requested. If you have not interacted with CoTrack for a consecutive period of two years, CoTrack will only retain specific data that we are required to keep by law or to protect CoTrack's legal rights.

Do we transfer your data outside of the EEA?

No, CoTrack does not transfer your personal data outside of the European Economic Area.

What are your rights?

You have the right to access, rectify, or erase your personal data. You can also restrict the processing of your data or request an electronic copy of your data for transmission to another company. If you wish to exercise these rights or have any questions about how CoTrack processes your data, please contact us.